

November 21, 2024  
Carmela Soprano  
14 Aspen Drive  
Caldwell, New Jersey 07006

Dear Carmela:

I am closing your case. I helped you get your childcare assistance benefits back.

Ramsey County closed your childcare case on August 1, 2024. The county closed your case because you did not fill out a renewal. You never received a notice of renewal. You also did not find out that your case closed until your childcare provider told you in early September.

You reapplied for benefits on September 10, 2024. You called me after you did not hear anything from the county for over a month.

The county messed up. Your case should not have closed. I contacted Ramsey County and filed an appeal. Ramsey County approved your new application starting October 26, 2024. They are providing back benefits from August 1, 2024, through October 26, 2024. Your new co-payment amount is \$29. Since your childcare issue resolved, I withdrew your appeal.

You owe co-payments from August and September. Call your childcare provider and pay these amounts by **December 21, 2024**. If you don't, your case may close.

There is a survey with this letter. Fill out the survey and return it to me. There is already a stamp on the card. Drop the filled-out survey in a mailbox. Thank you.

Good luck in the future. I am happy we got to work together and get your childcare benefits back!

**If you need help with another issue, please call us at 651-222-4731.**

Sincerely,

*/s/Attorney Name*  
Attorney Name